

# HC Facilities Department – % of Hrs for Proactive vs. Reactive Work-T

## Performance Measure

Percentage of Man Hours used for Proactive (preventative maint.) work versus Reactive (on demand) work for Trades.

## Objective

The goal is to track the amount of man hours used to maintain equipment vs. responding to customer needs.

## Analysis

...

Month/ Total Hours	Pro./ PM	React./ OD	Total	% of Total
January	31.50	2786	2817.50	1.13
February	7	1744.75	1751.75	0.40
March	29.25	2111.25	2140.50	1.39
April	92.75	1829.75	1922.5	5.07
May				
June				
July				
August				
September				
October				
November				
December				
YTD Total	160.5	8471.75	8632.25	1.90

